

## ESSENTIAL REFERENCE PAPER 'A'

### IMPLICATIONS/CONSULTATIONS:

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| Contribution to the Council's Corporate Priorities/ Objectives<br>(delete as appropriate): | <p><b>People – Fair and accessible services for those that use them and opportunities for everyone to contribute</b></p> <p>The strategy will support the delivery of improved and digitally enabled services in accordance with the Customer Services Strategy.</p> <p><b>Prosperity – Improving the economic and social opportunities available to our communities</b></p> <p>The strategy will support more efficient service delivery through the innovative use of IT systems.</p> |
| Consultation:  | The Strategy has been discussed widely amongst officers and with the Executive Member for Economic Development.   |
| Legal:   | There are no legal issues arising.  |
| Financial:   | There are no direct financial implications arising from this report. The ICT service has access to £400,000 of capital funding per annum to support delivery of priority projects. This funding is made available following approval, normally from CMT, provided that a persuasive business case has been provided.  |
| Human Resource:  | There are no HR issues arising.   |
| Risk Management:   | There are no significant risks that need to be raised at this juncture.   |
| Health and wellbeing – issues and impacts:   | There are no health and wellbeing issues arising.   |